

**Public Service Company of New Hampshire**  
**Migration of Customers To and From the Competitive Energy Supply Market**  
**2012 Report**  
**to the New Hampshire Public Utilities Commission**

Customers Receiving Energy Service From the Competitive Market			Retail Sales			
(1)	(2)	(3)	(4)	(5)	(6)	(7)
Number of Customers Not Billed for PSNH's Energy Service	Total Kilowatt-hours Delivered (KWH)	Estimated Demand at the Time of PSNH's System Peak Reported to the ISO-NE (KW)	Total Customers Taking Delivery Service	% of Customers Not Billed for PSNH's Energy Service as a % of Total Customers* Col (1) / Col (4)	Total KWH Delivered To All Customers (KWH)	% of Kilowatt-hours Not Billed for PSNH's Energy Service as a % of Total KWH Col (2) / Col (6)
<b><u>October</u></b>						
Residential	22,651	13,927,039	424,845	5.33%	222,406,423	6.26%
Small C&I Rate G	15,056	53,881,350	74,212	20.29%	131,865,157	40.86%
Medium C&I Rate GV	998	106,502,822	1,433	69.64%	140,229,151	75.95%
Large C&I Rate LG	103	111,175,443	116	88.79%	112,898,643	98.47%
Lighting	<u>294</u>	<u>1,785,752</u>	<u>999</u>	<u>29.43%</u>	<u>3,630,102</u>	<u>49.19%</u>
Total	<b>39,102</b>	<b>287,272,406</b>	<b>501,605</b>	<b>7.80%</b>	<b>611,029,476</b>	<b>47.01%</b>
<b><u>November</u></b>						
Residential	26,535	17,203,036	422,535	6.28%	234,449,647	7.34%
Small C&I Rate G	15,385	52,919,715	73,952	20.80%	127,785,211	41.41%
Medium C&I Rate GV	988	101,387,655	1,409	70.12%	132,230,512	76.67%
Large C&I Rate LG	103	98,961,132	115	89.57%	100,758,509	98.22%
Lighting	<u>297</u>	<u>1,862,923</u>	<u>997</u>	<u>29.79%</u>	<u>3,789,659</u>	<u>49.16%</u>
Total	<b>43,308</b>	<b>272,334,461</b>	<b>499,008</b>	<b>8.68%</b>	<b>599,013,538</b>	<b>45.46%</b>
<b><u>December</u></b>						
Residential	30,055	23,261,263	423,401	7.10%	278,723,811	8.35%
Small C&I Rate G	15,728	56,500,998	73,962	21.26%	137,181,409	41.19%
Medium C&I Rate GV	1,004	111,813,943	1,425	70.46%	143,878,025	77.71%
Large C&I Rate LG	102	96,974,542	117	87.18%	99,751,337	97.22%
Lighting	<u>302</u>	<u>2,113,775</u>	<u>997</u>	<u>30.29%</u>	<u>4,194,890</u>	<u>50.39%</u>
Total	<b>47,191</b>	<b>290,664,521</b>	<b>499,902</b>	<b>9.44%</b>	<b>663,729,472</b>	<b>43.79%</b>

\*\*\*Total Customers" refers to all customers taking Delivery Service.